

# CollectMax™

Advanced Collections Software

## JST Comply — CollectMax Comes Out on Top

David Lippman, of Burton Lippman Law Group, an Arizona and California based law firm, has been a longtime customer of JST. When asked to recall how they got started using CollectMax, David shared “I was trying to use a different commercial software package, but I had a lot of difficulty configuring the program, loading up templates, and trying to make it functional for me. Even though I had experience in computers, I found it very daunting..., so we ended up dropping that other software and moved to JST. It was a breeze..., very easy to integrate and merge all the fields for the templates. We’ve been using it for several years now, several versions, and we’ve been extremely happy with it.”

CollectMax has assisted his firm in keeping up with compliance issues. “We do a lot of scrubbing of our files, so we’ll send files out for scrubbing using an interface from JST. We’ll use that to search for deceased and bankruptcy information. Within a few minutes, that information is coming right back to us. We can then turn around and manipulate that data, and be able to eliminate all those files so we don’t have any FDCPA violations. It’s just been an incredible feature for us that we can immediately get those files out of our system.”

David believes that the document imaging feature in CollectMax has been helpful in complying with the need to store media received from the client. “Our clients are now sending us electronic documents, so with our interfaces when we’re downloading client documents and document files, the ability to just be able to instantly image those files and have them populate into our different accounts has just been amazing for us.”

The ability to request credit bureau reports “which allows our collectors to instantly go out and grab a credit report and have it merged and saved into the CollectMax program” has been a very valuable feature as well.

**CollectMax™ from JST.**  
**Simply the right choice for legal collections software.**



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When asked what aspect of the program has helped David grow his practice, he shares, "Well, the JST program, it's simple layout. You can pretty much teach...anybody how to use the program within a few minutes. I would say the learning curve is very short. I have people that have started with us, and within an hour or two they are fairly proficient moving through the program. ... That's allowed us to grow from a staff of about 4 to where we are now 80 people in two states. But for the fact that we were on JST and the CollectMax program, I don't think we would have had the same success." CollectMax has helped JST customers like David stay on top.

JST has been providing collections software solutions since 1987.

[www.collectmax.com](http://www.collectmax.com)

